

DStv REMOTE (B5 MODEL)



DStv
Feel every moment

ABOUT THIS REMOTE

- The DStv B5 remote works with the following decoder models
 - DStv HD Decoder
- Supports multiple modes (3)
- Compact and hardy, with raised buttons for ease of use
- Visual feedback when a button is pressed
- This remote is not a universal remote and cannot be programmed to control other audio/visual equipment
- 12-month warranty from date of purchase

Information correct at time of going to print. For updated information, go to **dstv.com** (the "DStv Website"). In the event of conflict between this information and the information on the DStv Website, the information on the DStv Website will prevail.

e&oe (August 2015, V1.0)

All about the DStv Remote (B5)

1. STANDBY 
2. PROFILE
3. TV GUIDE 
4. INFO 
5. OK
6. P+ / P-
7. ALT
8. OPTIONS
9. 1 - 0
10. ARC
11. TV
12. SEARCH 
13. BACK 
14. DStv
15. GRID
16. V+ / V-
17. MUTE
18. HELP



Note

This remote is not a universal remote and cannot be programmed to control other audio/visual equipment.



Using the DStv Remote - Hotlinks



You can use the hotlinks on your remote to quickly access key features of your DStv HD Decoder.

- 1** Goes to the **TV Guide** – 8 full days of programming information, allowing you to easily plan your viewing.
- 2** Goes to **Search** – we have multiple search options available, making it easier for you to discover great entertainment.
- 3** Goes to **DStv Central** – the DStv HD Decoder has ONE central menu with all content & settings. Press the **DStv** button at any time to go directly to DStv Central.

The Remote Buttons

Name	Description
STANDBY 	Allows you to quickly put the DStv HD Decoder into standby (or bring it out of standby). Quick tip: if you press and hold the STANDBY button, the DStv HD Decoder will reboot.
TV GUIDE 	Your hotlink to the TV Guide with 8 full days of programming information, allowing you to easily plan your viewing. You can also access the TV Guide by pressing the DStv button and going to "Planner".
SEARCH 	Your hotlink to Search. Get A-Z listings of sport, movies or search for a programme or for a range of programmes that meet your specific needs. You can also access Search by pressing the DStv button and going to "Search".
INFO 	Press INFO on any programme to see more information, including a detailed synopsis.
DStv	Goes to DStv Central. All content, settings, information, schedules and more – all at the touch of one button.
BACK 	Press BACK to remove onscreen items or save your settings.
PROFILE	Not active
TV	If you are using the menus or apps, the TV button is your hotlink back to video.
ARROWS	Used to move the highlight on menus or select options.
GRID	Displays the channel grid which lists available channels in an easy to use grid. Use the arrows to move the highlight and see what's on other channels. This button also doubles up as the RIGHT arrow.

The Remote Buttons

- OK** OK allows you to select onscreen items, and also allows you to find out everything you can do with content.
Quick tip: When highlighted, press **OK** on any programme to see the available actions (from setting a reminder, to even finding out when the programme is on again in the next 8 days.)
- ALT** Switches between the last two viewed channels.
- MUTE** Mutes the audio.
Quick tip: Can also be set to "half mute" mode. See "User Preferences" in "Settings".
- OPTIONS** Press **OPTIONS** on any screen to see the available choices. When watching TV, you can change Language or Aspect Ratio (and more) and when in the menus, you can change the order of items on screen or change the display.
- P+ / P-** Changes channels.
Quick tip: when scrolling through a list, you can press **P+/P-** to scroll a page at a time, and in the TV Guide, to scroll one day at a time.
- V+ / V-** Changes the volume (if audio is set to Variable). If you have set the audio to Fixed, pressing these buttons will NOT change audio. See "User Preferences" in "Settings".
- Numbers / SMS keyboard** Used to change channels, enter/edit text and more.
- ARC** Your hotlink to changing the aspect ratio on the fly. If you don't like the screen size, press **ARC** until you find a suitable aspect ratio. This does not change the default aspect ratio setting.
- HELP** Where available, pressing **HELP** will display contextual support.

About the Remote Modes

If you have multiple decoders in your home or even in the same room, you need to set the remotes (and the decoders) to different “modes”, so that the commands sent from one remote, won't be picked up by the other decoder. If you are using two DStv HD Decoders, you will need to set one remote to TV1 mode (to operate the first decoder) and another remote to TV2 mode (to operate the second decoder).

This remote has three modes and can be set to TV1, TV2 or TV3 mode. The default mode is TV1.

You will see a **green** light blink every time you press a button on the remote control.

If the **green** light blinks below **i**, the remote is in TV1 mode.



To set the remote to TV1 mode: press and hold the **i** button for 3 seconds or until you see the **green** light blink on TV1 (below the **i** button).

If the **green** light blinks below **BACK**, the remote is in TV2 mode.



To set the remote to TV2 mode: press and hold the **BACK** button for 3 seconds or until you see the **green** light blink on TV2 (below the **BACK** button).

About the Remote Modes

If the **green** lights blink below both **i** and **BACK**, the remote is in TV3 mode.



To set the remote to TV3 mode: press and hold both the **i** and **BACK** buttons for 3 seconds or until you see the **green** light blink on TV1 and TV2 (below the **i** and **BACK** buttons).

IMPORTANT

The DStv HD Decoder must be set up to “listen” for the correct mode. You can do this in DStv Central.

- Press the **DStv** button
- Go to “Settings”
- Select System Settings
- Select Remote Control
- If the remote is set to TV1 mode, set mode 2 and mode 3 to **Ignore**.
- If the remote is set to TV2 mode, set mode 1 and mode 3 to **Ignore**.
- If the remote is set to TV3 mode, set mode 1 and mode 2 to **Ignore**.

If your DStv HD Decoder is connected to another decoder using XtraView, please consult with your DStv Accredited Installer for remote mode settings.

? I think the battery is dead. How can I check?

Press any button on the remote. If the **green** light blinks (below **INFO**, **BACK** or both) the batteries are working. The batteries supplied with this remote should last approximately 12 months.

? How do I know if the remote is broken?

Press any button on the remote. If the **green** light does not blink (below **INFO**, **BACK** or both), the remote is either broken or needs new batteries. If you put in new batteries and the green light still does not blink when a button is pressed, you will need to replace the remote. This remote has a 12-month warranty from the date of purchase. Please take it to your nearest MultiChoice Service Centre or Agency together with your proof of purchase.

If your remote is older than 12 months, you can replace it at any MultiChoice Service Centre or Agency.

? Nothing happens when I press a button (the DStv HD Decoder does not respond).

Firstly, check that the remote is working. Press any button on the remote. If the **green** light blinks (below **INFO**, **BACK** or both) the remote is working.

Now check where the **green** light is blinking.

If the **green** light below **INFO** blinks, the remote is in TV1 mode.

If the **green** light below **BACK** blinks, the remote is in TV2 mode.

If the **green** lights below both **INFO** and **BACK** blink, the remote is in TV3 mode.

Change the mode of the remote (see steps on previous pages) and try again.

Find us on

dstv.com



