## Communica (Pty) Ltd

Company Registration Number 1979/003717/07

VAT Registration Number 4090109978

Impumelelo Top300 Empowerment Companies \*



Head Office 53 Landmarks Avenue Samrand, 0157, Centurion Pretoria, South Africa Tel: +27 12 657 3500 Fax: +27 12 657 3550

## Communica FREE Tracking Website - Product Setup Guide

## Good day,

Before you insert the Data SIM card (with SMS bundle) into the tracker unit, please put it into a cellphone and ensure that you disable PIN code entry and disable all Call Diverts (test this by turning the phone off and on again and then dialling the number from your own cellphone). Once you have tested the above please insert the data SIM card into the tracker unit.

From your own cellphone, SMS the following commands to the Tracker (this instruction set assumes that you haven't modified the default tracker password which is 123456):

- ◆ begin123456 (you should receive response BEGIN ok!)
- ◆ apn123456 internet (you should receive response APN ok!)
- ◆ adminip123456 183.90.185.204 8881 (you should receive response ADMINIP ok!)
- ◆ t015s\*\*\*n123456 (you should receive response T015S\*\*\*N ok!) this instructs the unit to update the website continuously every 15 seconds
- tracker123456 (you should receive response TRACKER ok!) this initialises the unit in tracker mode
- ◆ admin123456 +278xxxxxxxx (you should receive response ADMIN ok!) this is your own cellphone number using international dial code format
- ♦ **time zone123456 2** (this sets the time zone to GMT+2)
- ♦ imei123456 (you should receive the unit IMEI number)
- email the IMEI number to <u>tracker@communica.co.za</u> to have it activated (this will take between 24-72 hours)
- open your web browser to <a href="http://tracker.communicaonline.com">http://tracker.communicaonline.com</a>
- ◆ username is the one issued to you by Communica and the password is 123456 by default

Enjoy using our **FREE** online tracking service to keep your loved ones and personal property safe

If that doesn't meet your needs you are welcomed to contact our partner <a href="www.locat.co.za">www.locat.co.za</a> and use their 100% Local-is-Lekker tracking platform which has a host of managed services. Don't know how much data you will actually need? Don't want to worry about topping up your own data every month? Have you got a specialised requirement eg. Livestock tracking? In that case Locat is the solution for you.

Disclaimer: While Communica makes every effort to deliver a high quality service, the platform is provided "as is" and you use it at your own risk. We make no claims as to performance, fitness for a particular purpose, or any other warranties whether expressed or implied. Under no circumstances shall Communica be held liable for direct, indirect, special, incidental, or consequential damages resulting from the use, misuse, or inability to use this platform. Your use of this platform indicates your acceptance these conditions.

Kind regards,

## **Communica Technical Support**

**Tel** : +27 12 657 3500

Mail : support@communica.co.za

Web: www.communica.co.za

Pretoria
65 Francis Baard Street
Pretoria
Tel: +27 12 328 7008
Fax: +27 12 328 7018

Cape Town
108 Albert Road
Woodstock
Tel: +27 21 447 0949
Fax: +27 21 447 0959