



## Online management and monitoring service fees

Please take a note of the 2015 T&C's for our monthly service fees for Cellswitches and Intercom Systems.

Cellswitch 100, 500 and GSM intercom 2 Button -> R10 airtime per month

GSM Intercom Complex, Index and Mini -> R20 airtime per month

Device Update on website - 3 Updates per month free - thereafter R2.50 airtime per update.

Activation of Time based access control - R20 airtime per month.

**Service fees are deducted directly from the airtime on the simcard on the 1st of every month.** This keeps the networks happy to not kick the sim card off the network and pays for the space the device is using on our cloud platform. It also allows us to monitor your device, keep it secure and provide you with detailed access control and event logs.

Airtime usage for Voice Calls for the GSM Intercom is charged by the network service provider as per their specified network rates. SMS's sent by devices is also charged at Network rates. Please contact your network service provider (Vodacom/MTN/Cell C/Telkom Mobile) for their specific call, sms and data rates.

Our devices are in constant contact with our cloud platform and so an additional few cents of airtime is used for data/internet transfer. This depends on the amount of traffic/logs that is sent.

We recommend that you load R200 airtime per year on a Cellswitch to cater for platform service charges, alarm/notification sms's and data. The system will notify you when airtime drops below a specified limit that you can set in the 'Email Notification Options' section.

**Our plans for 2016** is to provide you the option of a fixed annual fee so that you will never have to worry about managing airtime on cellswitches again. With this option your device will always be running the latest software and security releases. You will have unlimited updates and all premium features, like restricted time-based access control, will be unlocked.

Kind regards,  
Philip Spies

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